



Privacy Policy

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Version: 1.0 | Effective Date: 10-Nov-25 | Next Review Due: 10-Nov-26

Policy

Statement of Intent

UAC Polices

At the **University Access Centre (UAC)**, we are proud to be an official partner of **NCUK**, bringing globally recognised qualifications and university pathway programmes to students in Saudi Arabia. Our commitment is to uphold the same high standards of quality, transparency, and student support that NCUK delivers worldwide, while also ensuring these standards are locally accessible and culturally relevant.

Standards of Service

UAC is dedicated to providing students, parents, and partner institutions with the highest level of service. If you ever feel that our service does not meet expectations, or if we have exceeded your expectations, we encourage you to let us know. Your feedback is invaluable in helping us continuously improve. For such cases, please refer to our **Complaints and Compliments Policy**.

Integrity and Transparency

As an official partner of NCUK, UAC fully aligns with the **UK Agent Quality Framework (AQF)** and the **National Code of Ethical Practice for UK Education Agents**. This ensures that all guidance, counselling, and application processing is handled with transparency, professionalism, and a focus on the best interests of each student. Our Student Support Advisors are trained in the British Council Education Agent Training Programme and are equipped to provide the knowledge and expertise you need to navigate your higher education pathway with confidence.

Privacy & Data Protection

In collaboration with NCUK, UAC is committed to safeguarding your personal information. We follow strict guidelines regarding the collection, storage, processing, and sharing of student data in alignment with NCUK's global privacy standards and applicable local regulations.

Pathway Commitment

Students enrolling through UAC will benefit from:

Full access to NCUK's International Foundation Year (IFY) and pathway programmes

Support with university applications to over 45+ partner universities

Transparent guidance on entry requirements, progression criteria, and visa support

Alternative study options where programme or university places are limited

Progression to university programmes remains subject to the **standard NCUK Terms & Conditions**, including successful academic completion, language requirements, and fulfilment of any course-specific criteria

Commitment to Local Excellence

UAC ensures students in Saudi Arabia have a trusted local gateway to international education. Our partnership with NCUK bridges local aspirations with global opportunities, creating a reliable, ethical, and student-focused pathway to success.

If you have any queries about the contents of this policy, please contact:

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